Grooming Appointment Grace Period Policy

At Cozy Quarters, we value your time and ours. To ensure our grooming schedule runs smoothly and each pet receives the care and attention they deserve, we have established the following appointment policy:

15-Minute Grace Period:
Clients are allowed a 15-minute grace period from the scheduled start time of their grooming appointment.

If you have not arrived within the 15-minute grace period, your appointment may be considered a no-show. Cozy Quarters reserves the right to refuse service and cancel the appointment if you arrive after the grace period.

We appreciate your understanding and ask that you plan accordingly to arrive on time for your pet's scheduled appointment.

Thank you for respecting our time and helping us provide the best possible grooming experience for every pet.

— Cozy Quarters Management